Important Notices related to COVID-19, the Governor’s Emergency Declaration and subsequent Commission actions.

- **All KCC offices will be closed for two weeks beginning March 23, 2020.** This is a proactive measure directed by Governor Laura Kelly to mitigate the spread of COVID-19. During that time, the agency will have limited staff available to respond to emergencies. All other activities will be suspended. Please check back on April 6 for an update on the agency’s status.

- **All KCC offices in Topeka, Wichita, Chanute, Dodge City and Hays are closed to the public.** A live audio broadcast of Commission Business Meetings can be accessed from the KCC website at: [https://kcc.ks.gov/kcc-hearings-audio-stream](https://kcc.ks.gov/kcc-hearings-audio-stream).

- Per Commission order all utilities under the jurisdiction of the KCC must suspend disconnections due to nonpayment until April 15. The Commission also encourages those utilities not under its jurisdiction to enact similar practices.

  If you have questions or need assistance, please contact the Commission's Office of Public Affairs and Consumer Protection at (800) 662-0027 or (785) 271-3140.

- The KCC Transportation Safety Education Seminars are suspended indefinitely to maintain social distancing and help prevent the spread of the COVID-19 virus.

- Be cautious in dealing with emails that claim to contain important information about COVID-19. Malware and phishing scams are already circulating. It is best to rely on trusted sites like the CDC [https://www.cdc.gov/](https://www.cdc.gov/), NIH [https://www.nih.gov/](https://www.nih.gov/), KDHE [https://govstatus.egov.com/coronavirus](https://govstatus.egov.com/coronavirus), and [https://kcc.ks.gov/](https://kcc.ks.gov/). Be especially careful not to click on links provided in emails. If the information is in an email, it can be found on a trusted site (listed above) without the risk.